

# Employee Self Service

## Do you dread the Open Enrollment period?

**Find it difficult and time consuming to update all of your employees various benefits each year?**

**Get out from behind your desk and save time with employee self-service!**

With Employee Self Service as a part of Online Enrollment, the traditionally time-consuming process of registering employees for their benefits becomes easy and organized. A friendly and intuitive user-interface gives even the most technology adverse employees an easy way to register and select the benefits you offer with Regence BlueCross BlueShield. You remain in control with the capability to monitor and approve selections made, while placing the enrollment process in the hands of your employees.

Still skeptical? Does this sound too good to be true? Let's take a look at some of the most common objections we hear and provide some clarity:

### **HR Objection 1:**

***Not all of my employees have a computer.***

We understand that all of your employees may not have access to a computer. That's why you still have full capability to process all changes and enrollments for your employees.

### **HR Objection 2:**

***I feel I will lose control over accurately managing my employees' benefits.***

With Employee Self Service, you still have full control as the HR Administrator. Any time an employee makes a change or enrolls in benefits, you are notified by an approval task. The transaction will not transmit to Regence until you have reviewed and approved the change that was made.



### **HR Objection 3:**

***My employees will not know how to use the site and would not understand it. They would get frustrated and give up.***

Employee Self Service has a One-Thought-Per-Screen design, making it simple for employees with all levels of computer experience and expertise. If your employees do have questions, they can call the number at the bottom of the screen and a member of our Online Enrollment Support Team will walk them through the enrollment process.

### **HR Objection 4:**

***Some of my employees only speak Spanish.***

Employee Self Service is also available in Spanish.